

# Skimping on your agency risk management efforts and ...hoping for the best?



## A little risk management goes a long way in protecting your future.

One false move can land your agency in court facing a professional liability lawsuit, costing you valuable time, energy and resources. But many common missteps can be easily avoided. Big "I" Professional Liability provides the **E&O Happens Risk Management Website**, featuring more than 700 pages of insurance agency risk management information, **available exclusively, and at no cost, to Big "I" members**. Features include:

- ♦ Claim examples - See benefits of when protocols are followed and what happens when they aren't.
- ♦ Risk management articles - Research case studies providing advice on mitigating or avoiding E&O claims. E&O
- ♦ Claims Advisor newsletters - Read archived newsletters providing tips to all positions in the agency.
- ♦ Sample disclaimers - Use these tools to help manage customer expectations and aid in defense of E&O claims.
- ♦ Sample customer letters - Facilitate file documentation by confirming client discussions.
- ♦ Webinars and podcast archive - Access discussions of hot topics influencing agents' exposure to lawsuits.

**Log into [www.iiaba.net/EOHappens](http://www.iiaba.net/EOHappens).**

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