

Don't slip up and land in court.



Sign on to E&O Happens to safeguard your agency.

One false move can land your agency in court facing a professional liability lawsuit, costing you valuable time, energy and resources. But many common missteps can be easily avoided. Big "I" Professional Liability provides the **E&O Guardian Risk Management Website**, featuring more than 700 pages of insurance agency risk management information, **available exclusively, and at no cost, to Big "I" members**. Features include:

- ♦ Claim examples - See benefits of when protocols are followed and what happens when they aren't.
- ♦ Risk management articles - Research case studies providing advice on mitigating or avoiding E&O claims.
- ♦ *E&O Claims Advisor* newsletters - Read archived newsletters providing tips to all positions in the agency.
- ♦ Sample disclaimers - Use these tools to help manage customer expectations and aid in defense of E&O claims.
- ♦ Sample customer letters - Facilitate file documentation by confirming client discussions.
- ♦ Webinars and podcast archive - Access discussions of hot topics influencing agents' exposure to lawsuits.

Log into www.independentagent.com/EOGuardian.

